



## **Grandstream Networks, Inc.**

## DP750/DP752 - Base Stations DP720/DP722/DP730 - Handsets

**VoIP DECT Phone** 

**Quick User Guide** 

For detailed information please consult DP752/DP750 & DP730/DP722/DP720 administration or user guides available at: www.grandstream.com

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## **BASIC OPERATIONS**

## **TURNING THE HANDSET ON / OFF**

#### To turn ON the handset

Long press on Power Key until the LCD screen lights up.

## To turn OFF the handset

 Long press on Power Key again when the handset is idle until the display turns off.

# REGISTERING HANDSET TO DP75X BASE STATION

## Single DP750/DP752 Base Station

- 1. On DP750/DP752 Base Station, press and hold Radio/Page button for about 7 seconds until radio LED starts blinking; or, access web UI > Status > DECT Status and press Subscribe button.
- 2. On handset, Press "Menu" .
- 3. Use arrow keys to reach "Registration".
- 4. Navigate to "Register", then press "Select" while the DP750/DP752 radio icon is blinking.
- 5. Select the corresponding base, and then press "Subscribe".
- 6. DP720/DP722/DP730 handset will display Easy Pairing on the LCD and play an audible buzz when subscribed.

## Multiple DP750/DP752 Base Stations

- 1. Press Menu .
- 2. Use arrow keys to reach **Registration**.
- 3. Select Register.
- 4. Navigate to an unsubscribed base using arrow keys, and click on **Subscribe**.
- 5. Make sure that the subscription is opened on the new base station.

## Switching between different base stations

- 1. Press Menu •
- 2. Use arrow keys to reach Registration.
- 3. Navigate to **Select Base** using arrow keys.
- 4. Select the desired base station and press Select.

#### **UNREGISTER THE DP720/DP722/DP730**

- 1. On DP72x/DP730 handset, press "Menu" .
- 2. Press arrow keys to move the cursor to **Registration**.
- 3. Navigate to **Deregister**.
- 4. Select the Handset to be unregistered and press "Deregister".
- 5. Enter the system PIN code (default: 0000).
- 6. Press "Done" to confirm or "Back" to cancel.

## **CHECKING BASE STATION IP ADDRESS**

- 1. On DP72x/DP730 handset, press "Menu" .
- 2. Use arrow keys to reach **Status** > **Base Status**.
- 3. Press "Select" softkey to display **Info** page, browse the screen to find IP address, subnet mask and default gateway information for your DP750/DP752 base station.

## HANDSET SETTINGS

### **SETTING THE KEY LOCK**

#### To enable the keypad lock

- 1. Press and hold the pound key # for approximately 2 seconds.
- 2. DP handset screen will show "Keypad Locked" message briefly and key lock icon will appear.

## To disable the keypad lock

- 1. Press and hold the pound key # # for approximately 2 seconds to unlock the keypad.
- 2. DP handset screen will show "Keypad Unlocked" message.

#### **EDITING THE HANDSET'S NAME**

- 1.On DP72x/DP730 handset, press "Menu"  $^{ullet}$  .
- 2. Use arrow keys to reach **Settings** > **Handset** Name.
- 3. Enter the desired name and press "Save" softkey.

#### **CHANGING THE BASE PIN**

- 1. On DP72x/DP730 handset, press "Menu" .
- 2. Use arrow keys to reach **Settings** > **System Settings**.
- 3. Navigate to "Change Base Pin"
- 4. Enter current base PIN code (Default is 0000).
- 5. Enter the desired base code PIN.
- 6. Press "Save" softkey to confirm.

#### **SELECTING THE MENU LANGUAGE**

- 1. On DP72x/DP730 handset, press "Menu" •
- 2. Use arrow keys to reach **Settings** > **Phone Language**.
- 3. Choose the desired language and press "Select" softkey.
- 4. Press "Yes" softkey to confirm.

#### **DATE AND TIME**

- 1. On DP72x/DP730 handset, press "Menu" (•) .
- 2. Use arrow keys to reach **Settings** > **Date** and time .
- 3. Edit current values in date/time fields (you can change date/time format using left and right arrow keys) and then press "Set" softkey.
- "Keypad 4. Press "Save" softkey to confirm.

## **CALL FEATURES**

# ACTIVATE / DEACTIVATE HANDS-FREE MODE

- 1. Press (Hands-free key) while making a call or on the idle screen to activate.
- 2. Press again to deactivate.

#### **MAKING CALLS**

#### Method 1

## Using default outgoing line

- 1. Enter desired number to dial using keypad buttons.
- 2. Press Dial key or Speaker key to initiate the call.

#### Selecting outgoing line to use

- 1. Enter desired number to dial using keypad buttons.
- 2. Press "Line" softkey.
- 3. Select a line from available lines displayed on the screen to use for dialing out.

#### Method 2

- 1.Press Dial key or Speaker key .
- 2. Enter desired number to dial using keypad buttons.
- 3. Press Dial key or wait for 4 seconds and the call will be initiated automatically.

#### **ANSWERING CALLS**

Press Dial Key or Hands-free key or "Left softkey" ("Answer" on DP720 and "Accept" on DP722/DP730) to answer incoming call.

#### **ENDING CALLS**

Press On-hook key oto terminate the call.

## **HOLD/RESUME CALLS**

1. During an established call, press (right softkey) to **Hold** or press the softkey Transfer for DP730.

- 2. The call will be put on Hold.
- 3. To resume the call, press right softkey again to **Unhold**.

#### **CALL TRANSFER**

#### **Blind transfer**

- 1. During an established call, press (left softkey) to access **Options > Blind Transfer**. The initial call will be on hold.
- 2. Enter the number to transfer the call to.
- 3. Press Dial key \( \sqrt{to complete transfer.} \)

## **Attended Transfer**

- 1. During an established call, press (left softkey) to access **Options** > **Attended Transfer**. The initial call will be on hold.
- 2. Choose the line and enter the number you want to transfer the call to, then press Dial Key
- 3. Once second call is established, press **Transfer**.

### **3-WAY CONFERENCE**

- 1. During an established call, press "Left Softkey" to access **Options** > **Conference**. The initial call will be on hold.
- 2. Enter the number of the second party you want to add to the conference and press Dial key

## **MUTE/UN-MUTE MICROPHONE**

- 1. Press (Mute key) to switch off the microphone during an established call. Mute icon will be displayed on the screen.
- 2. Press again to switch microphone back on.

## **ACTIVATE CALL WAITING**

- 1. Press "Menu" .
- 2. Use arrow keys to reach Call Features

  Call waiting.
- 3. Select the account for which you want to enable / disable the call waiting feature, and press "Select" softkey.
- 4. Select **Enabled** and press "Save" to confirm.

## **ACTIVATE DO NOT DISTURB MODE**

- 1. Press "Menu" •
- 2. Use arrow keys to reach Call Features > Do Not Disturb.
- 3. Select the account for which you want to enable DND feature, and press "Select" softkey.
- 4. Select **Enabled** and press "Save" to confirm.

#### **ACTIVE CALL FORWARD**

- 1. Press "Menu" .
- 2. Use arrow keys to reach Call Features > Call Forward.
- 3. Select the account for which you want to enable/disable the call forward feature and then press "Select" softkey.
- 4. Select the type of call forwarding (all, on busy, or no answer) and enter destination number, then press "Save" softkey to confirm.

## **DIRECT IP CALL**

Direct IP calling allows two parties, that is, a handset and another VoIP device, to talk to each other in an ad hoc fashion without a SIP proxy.

## Elements necessary to complete a Direct IP Call:

- Both DP72x/DP730 and other VolP Device, have public IP addresses, or
- Both DP72x/DP730 and other VoIP Device are on the same LAN using private IP addresses, or Both DP72x/DP730 and other VoIP Device can be connected through a router using public or private IP addresses (with necessary port forwarding or DMZ).

Users can perform IP calls using Star code following the below steps:

- 1. Pick up the handset and press **Dial key**
- 2. Dial \*47 followed by the target IP Address.

**Note:** You can enter directly \*47 + target IP address, and then press the dial key to initiate the call.

#### **SPEED DIAL**

- 1. Press **Menu** to bring up operation menu.
- 2. Access to **Shortcut** and then to **Speed Dial** sub-menu.
- 3. Choose the digit keys (2-9) and press **Assign** to specify the number (from the shared directory) to be as speed dial. You can press **Edit** or **Clear Entry** softkeys to modify/delete a speed dial key.
- 4. Once configured, hold press on the according key to make the speed dial call.

## **PLAY VOICE MAIL MESSAGES**

- 1. Press "Menu" to bring up operation menu.
- 2. Access to **Voice Mail** and then select **Play Message** sub menu.
- 3. Select the account to retrieve your voice messages saved on your voice mail.