How to Activate the UCMRC Free Trial Plan

Overview

UCM RemoteConnect service provides penetration capabilities to meet the needs of remote communication scenarios such as home office and business trips. It also provides cloud storage space, enterprises cross-domain management, integrated add-ins, and other collaborative office functions.

Steps

You can activate the UCMRC free trial plan for your UCM63xx device by following steps (Click to learn more about plan details):

1. Log in to the GDMS platform. You can open the address https://www.gdms.cloud in your browser and sign up for your GDMS platform account (Click to



S GRANDSTREAM	UCMRC 🗸 Wave 🗸 Resources	v Plans	
VolP System Supports GRP, GX	H – Manage VoIP Devices Remotely IP, GXV, WP, DP, HT series and other VoIP devices	() GD	MS
		Username This field cannot be empty Password Forgot	username/password?
		Sign In Don't have an account GDMS is a cloud management system use, company-level tools to manage G before, during and after deployment.	2 Sign Up I that provides easy-to- irandstream products Learn More
			Endlich
	© 2023 Grandstream Networks, Inc. Privacy S	atement Terms of Service <u>Cookies</u>	English

GDMS Login Portal

You can sign up your GDMS platform account following the instructions below:



GDMS Sign Up Page

Customer Type	Select the customer type of the user. Available options are Provider, Reseller, System Integrator, and Enterprise User.	
Email	Enter the email address that will be associated with the account. Account activation and password reset emails will be sent to this address.	
Display Name	Enter the user's name	
Username	Enter the login name of the GDMS platform	
Password	Enter the password that will be used to log into GDMS	
Confirm Password	Re-enter the password that will be used to log into GDMS	
Company	Enter the user's company name	
Country	Enter the located country of the user's company	

Time Zone	Set up the current time zone	
Verification Code	e Enter the captcha displayed on the right of this field.	

2. After login, you can switch to the UCMRC System:



Select Subsystem

3. Add your UCM63xx device to the GDMS platform by clicking on the Add Device button on the UCM Device page. The following window will appear:

GDMS						Plans & Services	World 🗸 📫	rjyao123 🗸
≡ UCMRC System →	UCM Device				Refresh List	Add Device Impo	rt Device	ort Device
Ø Dashboard			Add Device (To eu-only)	×	els 💎			Filter \checkmark
📇 Organization 🛛 👻 eu-only	MAC Address	Device Name			IP Address	Site Name	Options	
() Overview		* MAC Address						
요 Extension		* Initial Password						
		* Site						
U VoIP Device			Select from existing sites					
🕮 Call Quality			Cancel					
钧 Device Template ~		ulagnosucs, real-ul	me alerts, etc. Additionally, OCM RemoteConnect plans can be pur UCM backups, and more.	rchased for remote calls	, cloud storage,			
Storage			Add Device Import Device					
E喜 Site								
🖽 Task								
Diagnostics								
📲 System								
🗟 Resources 🛛 🗸								
⚠ Alerts								
& Reseller Channel			© 2023 Grandstream Networks, Inc. Cookies			Feedback English	(GMT+08:00) E	Beijing, Ch 🖂

Add Device

Device Name	(Optional) This option is used to set the name of the device so that the users could identify this device. The maximum number of the input characters is up to 64.
MAC Address	(Required) This option is used to enter the MAC address of the device. (Locate the MAC address on the MAC tag of the unit, which is on the underside of the device, or on the package. Or the address can be viewed on the UCM Web GUI
Initial Password	(Required) This option is used to enter the Initial Password of the device. The original password can be viewed on the UCM's case or LCD.
Select Site	(Required) This option is used to set which site this device belongs to. The newly created site name is the same as the name of the UCM device, as the first level site. The user can also select another site.
Enable Cloud Storage for UCM	After enabling the option, the recording files and chats will be stored to the GDMS if the UCM device has the paid UCMRC plan.

- Currently, users can only add UCM63xx and OEM devices to the GDMS platform.
- When the device is added to the GDMS platform successfully, the SIP accounts in UCM63xx will be synchronized to the GDMS platform by default. If the user wants to turn off the synchronization function, please refer to the UCM63xx RemoteConnect Guide for details.

4. After adding your device to the GDMS platform successfully, your UCM63xx device will activate the UCMRC free trial plan.

	×
Device added successfully, you	can start using UCMRC service!
 Long distance call, communication at any time 	 Remote monitoring, real-time alarms
 Remotely access and manage devices 	 Backup and restore data at any time
Understand how to	configure remote calls
E Learn about packag	e service
Not Now T	ry Premium Plan

UCMRC Enabled

5. You can also apply for a UCMRC advanced plan free trial for this device.

You can click the button "Try Premium Plan" to apply for the advanced free trial plan. Then, your UCM63xx will obtain the UCMRC advanced free trial immediately.