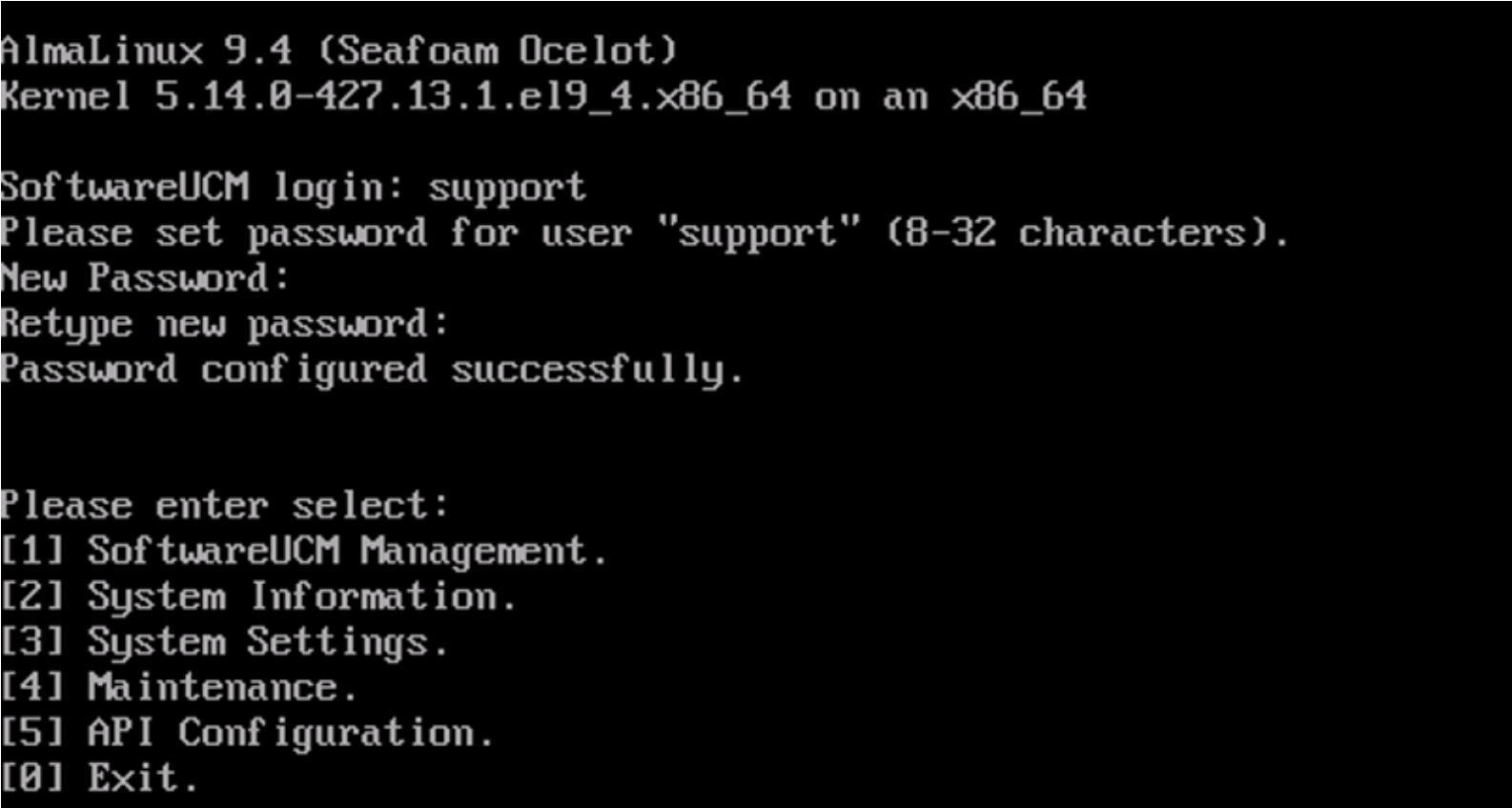


SoftwareUCM Instance Management via SSH

SoftwareUCM instances can be managed through SSH. This provides a secure to access and configure the SoftwareUCM environment remotely. The user will have to provide the username, and the password to be able to authenticate successfully through SSH.

1. When you log in to the console for the first time, you'll be prompted to set the password for the support user.

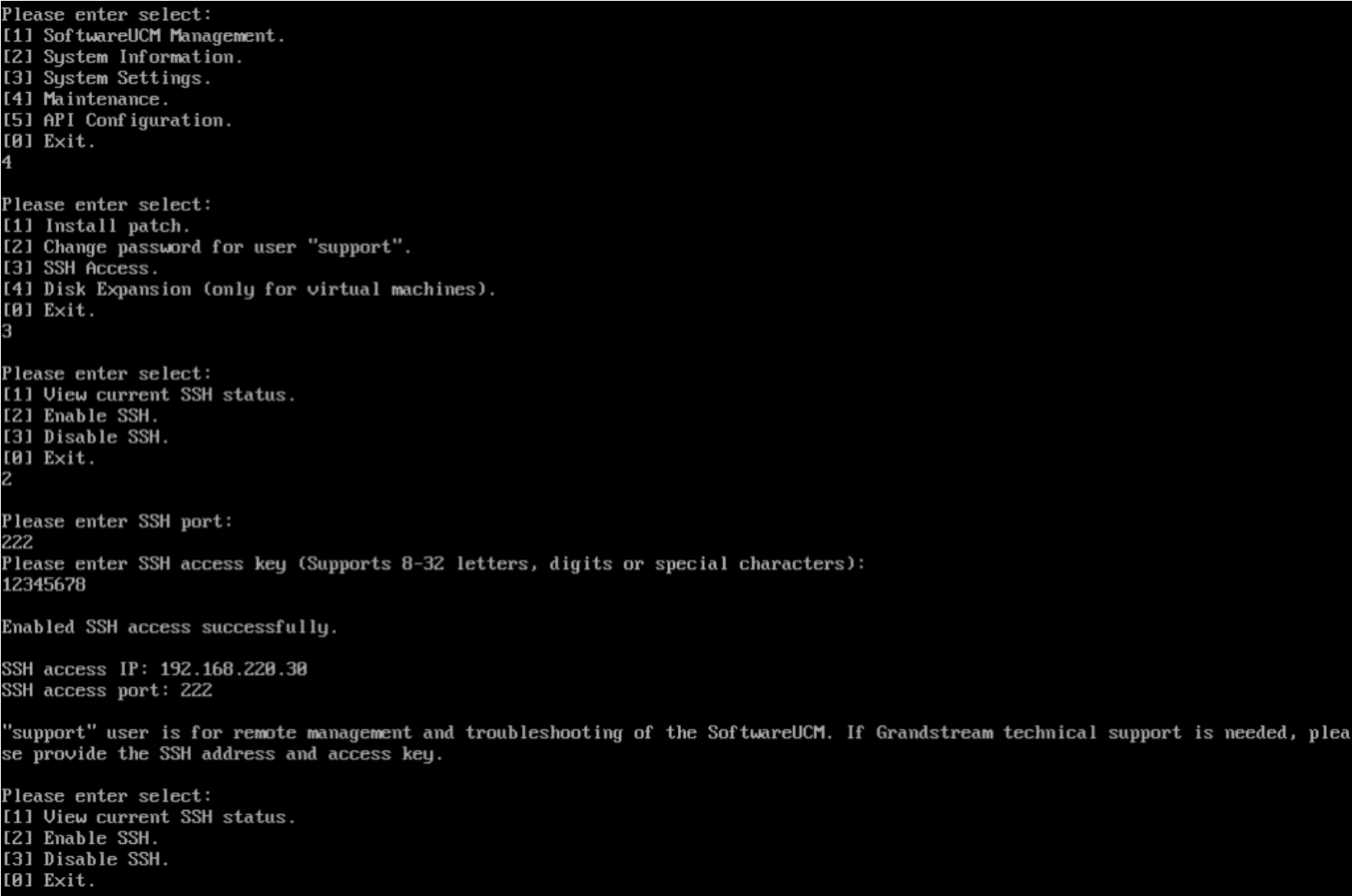


2. You can change the password of the support user in the **Maintenance** menu.

Enable SSH

1. Select **Maintenance** > **SSH Access** > **Enable SSH** to enable SSH, and set the port and access key.

Tips: the SSH access key is used to generate the management user password and allows the Grandstream Support team to remotely log in and troubleshoot.



SSH Login

Use the user "support" to connect to the host.

```
root@test:~# ssh -p 222 support@192.168.220.30
The authenticity of host '[192.168.220.30]:222 ([192.168.220.30]:222)' can't be established.
ECDSA key fingerprint is SHA256:iGoB9aa9IGKCvBTVhUux9Ax8CW2f4bQXIUhAQiJLc9M.
Are you sure you want to continue connecting (yes/no/[fingerprint])? yes
Warning: Permanently added '[192.168.220.30]:222' (ECDSA) to the list of known hosts.
support@192.168.220.30's password:
Last login: Thu Feb 20 03:48:26 2025

Please enter select:
[1] SoftwareUCM Management.
[2] System Information.
[3] System Settings.
[4] Maintenance.
[5] API Configuration.
[0] Exit.
```