

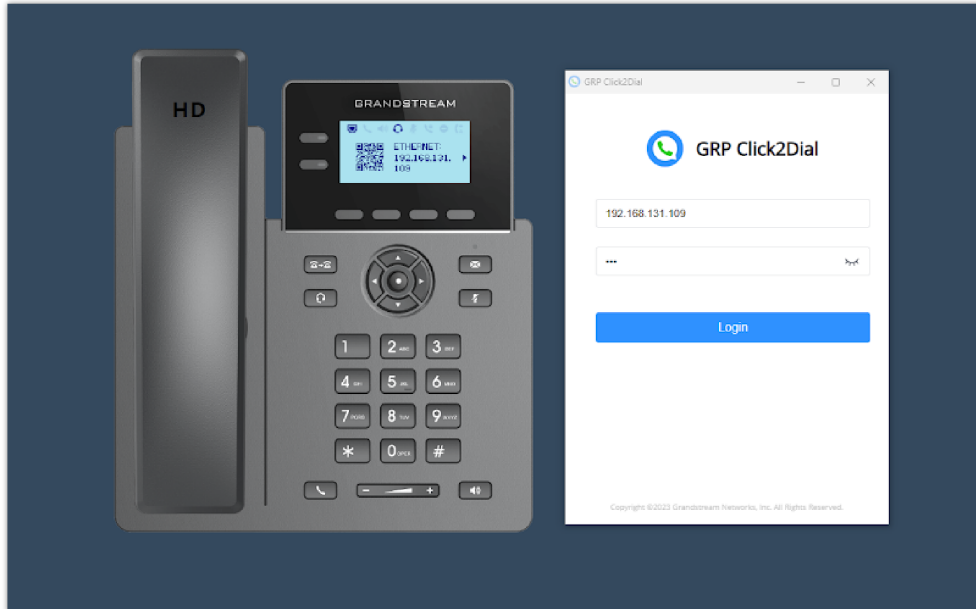
Grandstream Networks, Inc.

GRP260x - Click2Dial Guide



Overview

GRP Click2Dial is a lightweight web browser extension which integrates with Grandstream GRP260x series seamlessly. It allows users to log in GRP260x via its IP address to click-to-dial, search for contacts, make calls and answer calls quickly. The GRP Click2Dial add-on helps reduce manual operations on the physical phone, improves work productivity and efficiency.



GRP Click2Dial

Some of the highlighted features are:

- Access GRP260x for click-to-dial from web browser.
- Click to call phone numbers from any web pages.
- Search contacts by name, phone number or email, view presence status and make calls.
- Incoming call pop-up notifications.
- Diverse call functions: call establishment, hangup, call hold and resume, line selection, etc.

Install Click2Dial Extension

Grandstream GRP260x IP phones support Click2Dial Add-in on various web browsers.

Here are the Add-in links for each web browser:

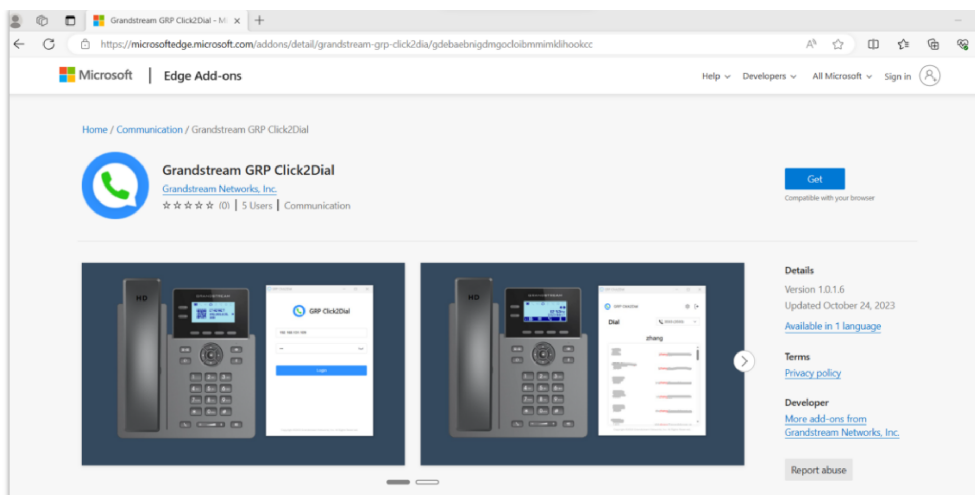
- [Chrome](#)
- [Firefox](#)
- [Edge](#)
- [Safari](#)

The steps to install Click2Dial Extension are shown below:

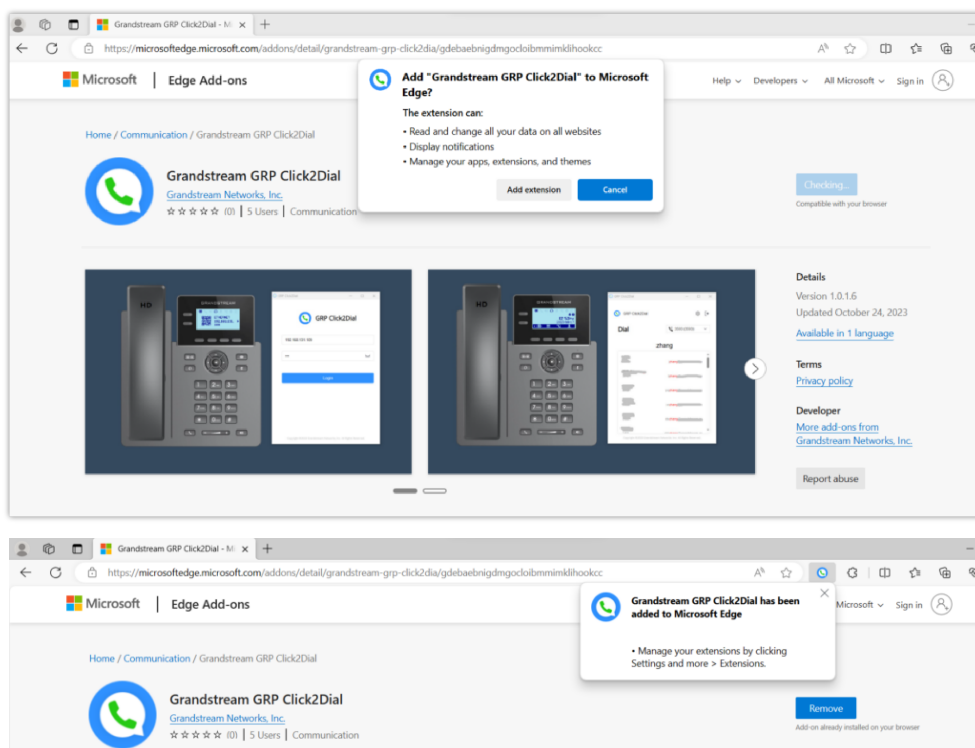
1. Click one of the link above for the Grandstream GRP Click2Dial Add-on for your browser.

(E.g., Edge: <https://microsoftedge.microsoft.com/addons/detail/grandstream-grp-click2dia/gdebaebnigdmgocloibmmimklihookcc>)

2. Click the "Get" button on the web page.

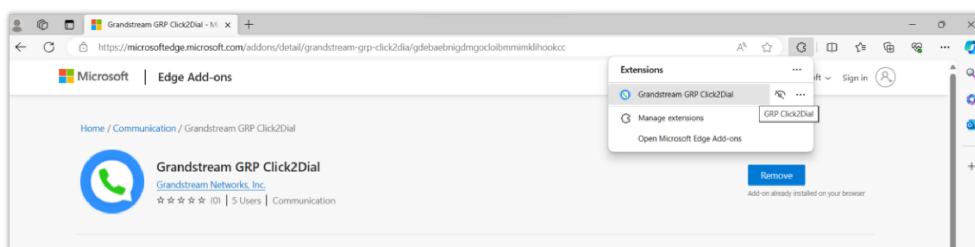


3. Click "Add extension" on the prompt to install the extension successfully.



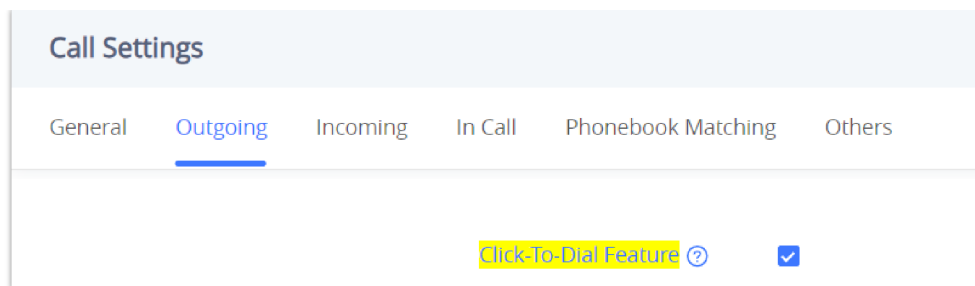
Click2Dial Extension Usage

- Click the Click2Dial Add-on button on your web browser toolbar and select "Grandstream GRP Click2Dial".



Note

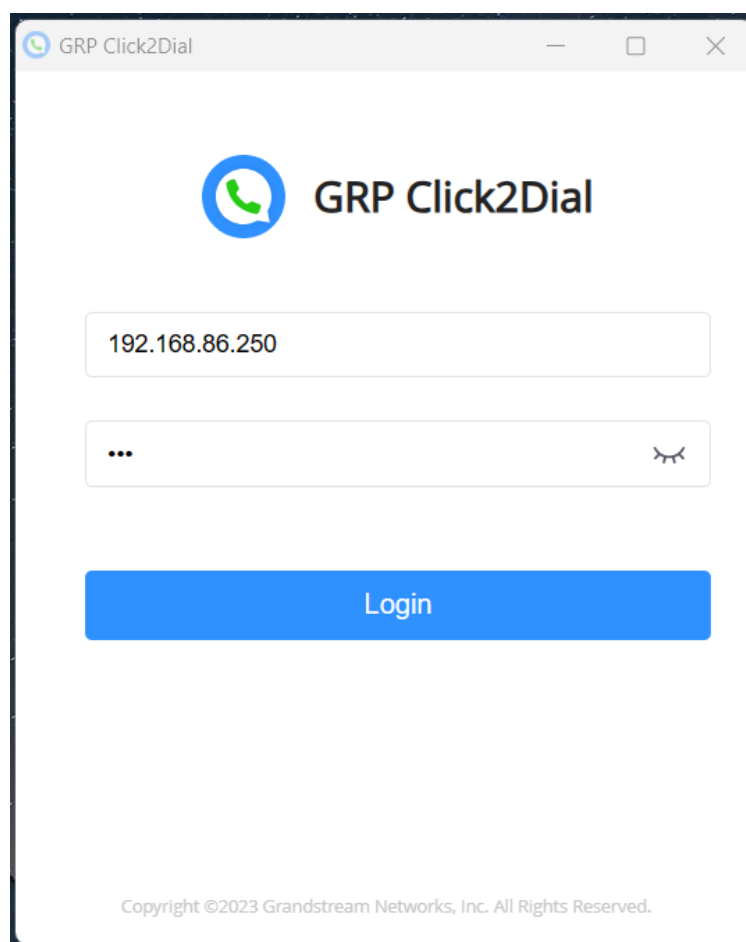
From the GRP260x web UI—Phone Settings—Call Settings—Outgoing, the "Click-To-Dial" Feature needs to be enabled.



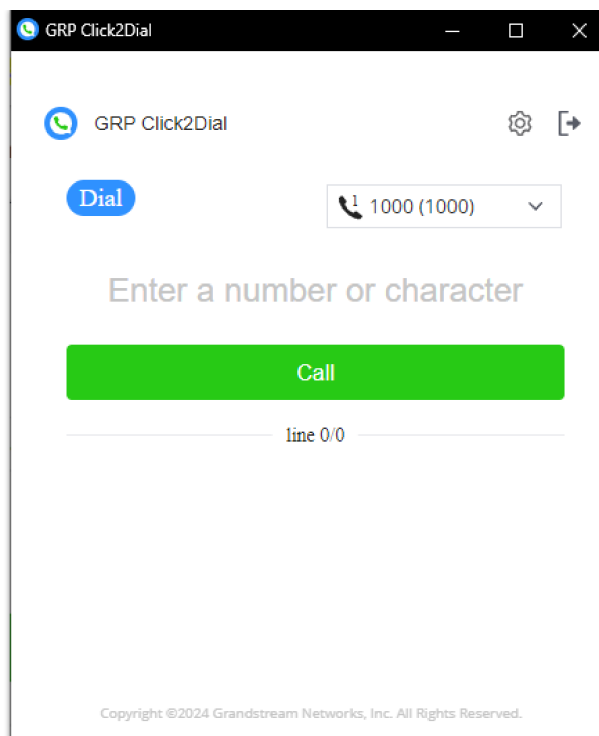
- On the prompt, fill out the GRP260x's IP address and user password (Default user password is 123).

Note

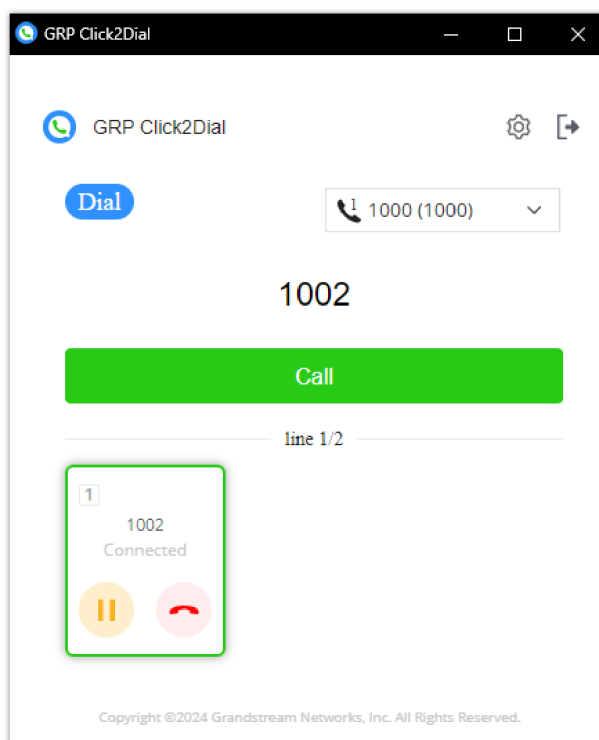
- To use the Click2Dial add-on, users must first change the default password (123) after logging in with the default credentials via the Web UI.
- By default, Web User Level Access is disabled on the GRP260x phones. To use the add-on, please ensure that "Enable User Web Access" is enabled. You can find this option by navigating to **System Settings** → **Security Settings** in the Web UI.



- After successfully logging in, users can use this app to dial. Just input the number and click "Call".



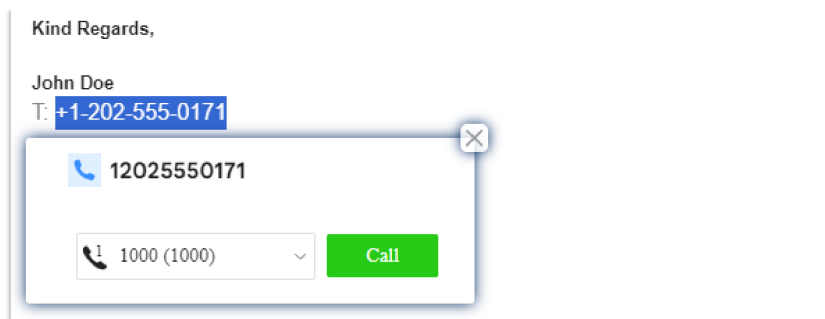
- After the call is established, users can hold/resume, and end the call from the app.



Available features

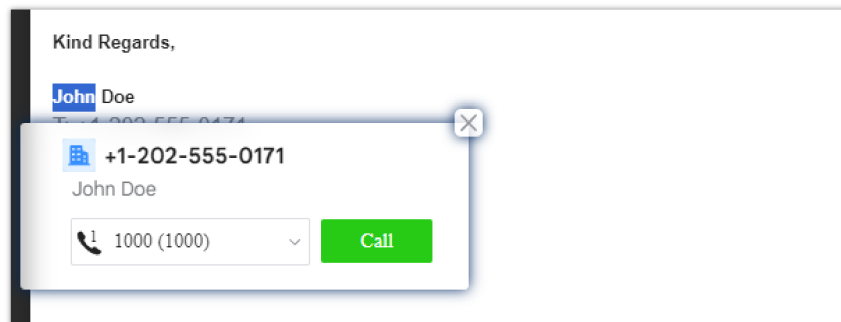
Outgoing calls

- Click to call phone numbers or contacts names from any web page.

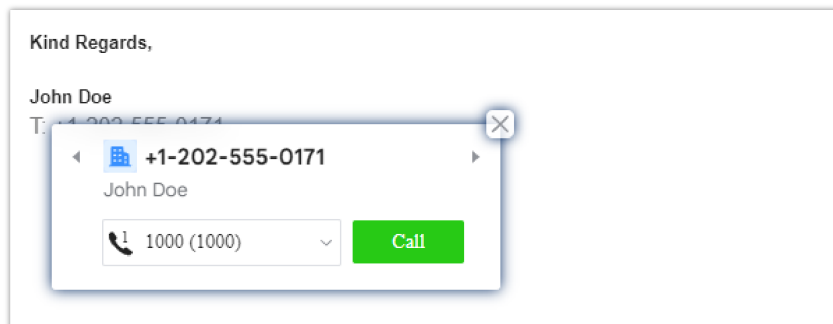
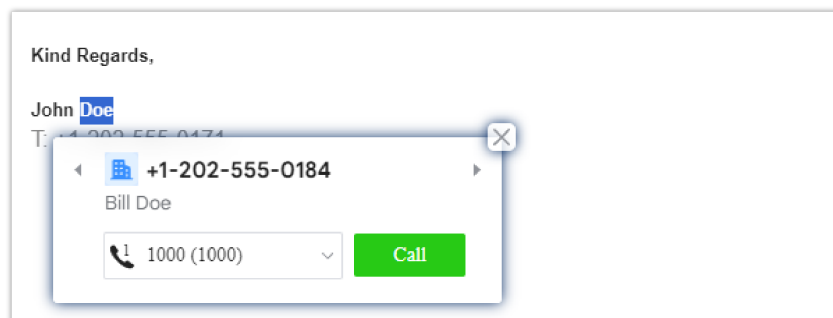


Note

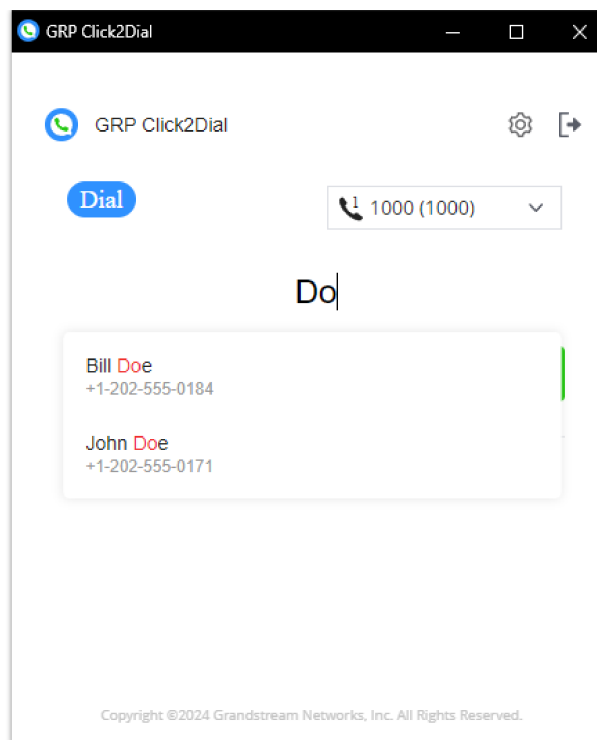
For the name selection to work, the name you select must be saved as a contact in your GRP260x's phonebook.



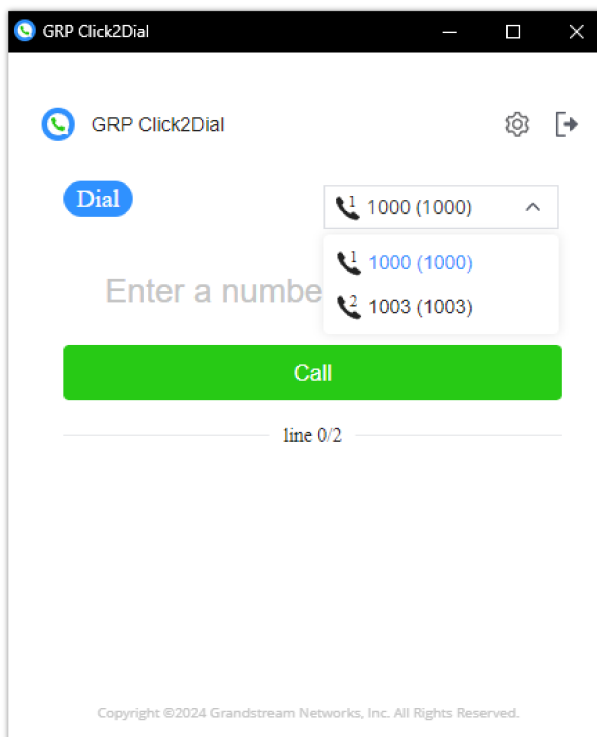
- If the name you select has multiple entries in your phonebook, the click2dial app window will display an arrow for you to select the desirable one.



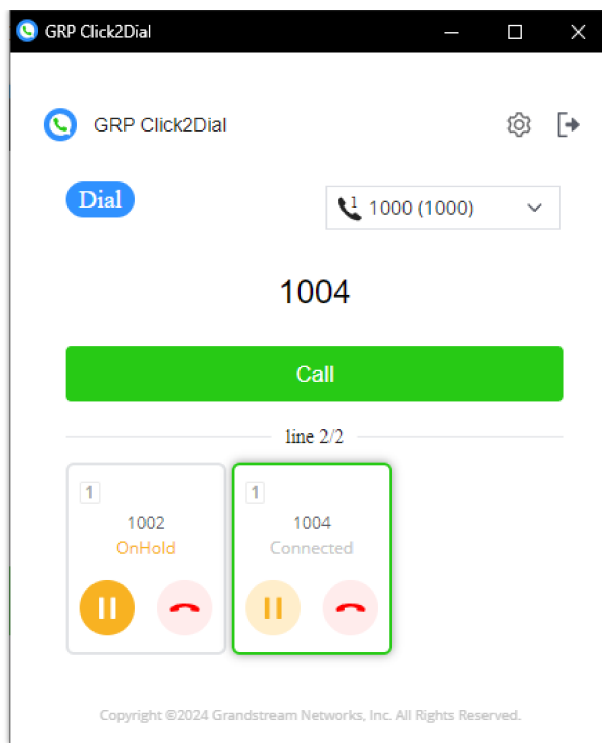
- Search contacts by name, phone number or email, view presence status and make calls.



- If the GRP260x has multiple registered accounts, users can choose which account they want to use for the call directly from the app page.



- When there are multiple ongoing calls, the app page will be displayed as shown below:

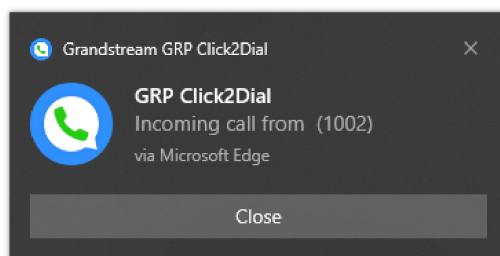


(Account 2 is on hold, Account 1 is connected.)

Incoming call

- Incoming call pop-up notifications.

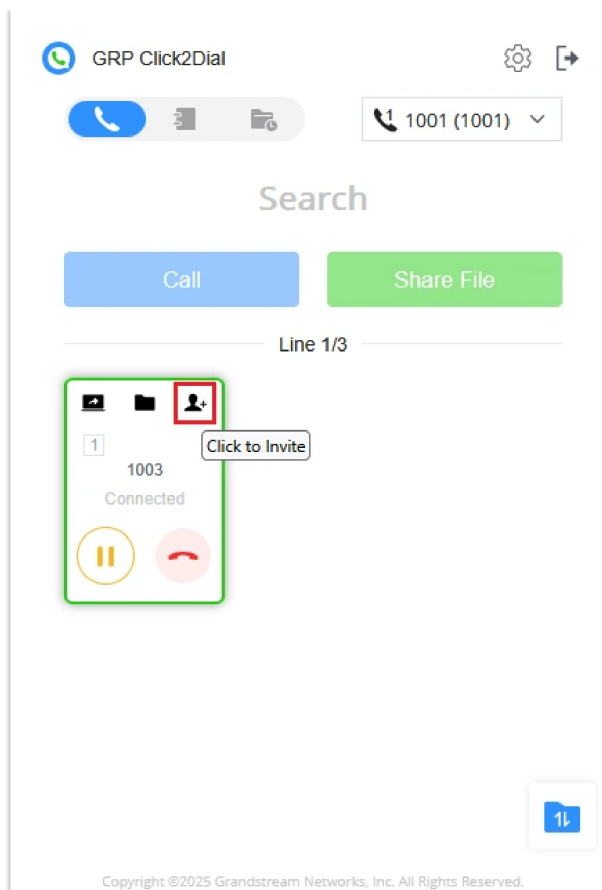
When there is an incoming call, the web page will pop up a window to remind the user.



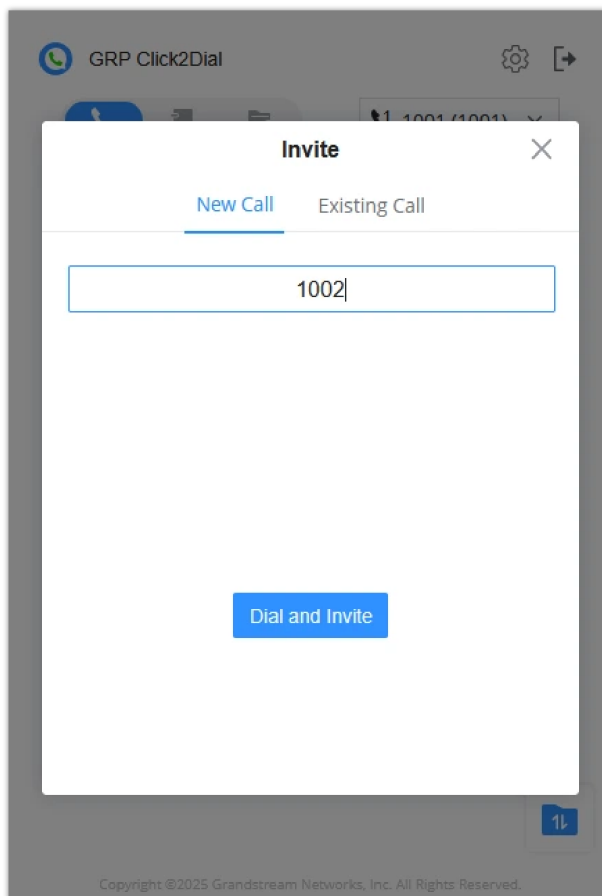
Meeting

During active calls users can seamlessly invite additional participants using the Click2Dial extension to create a conference session with up to 5 total members (1 initiator + 4 additional participants).

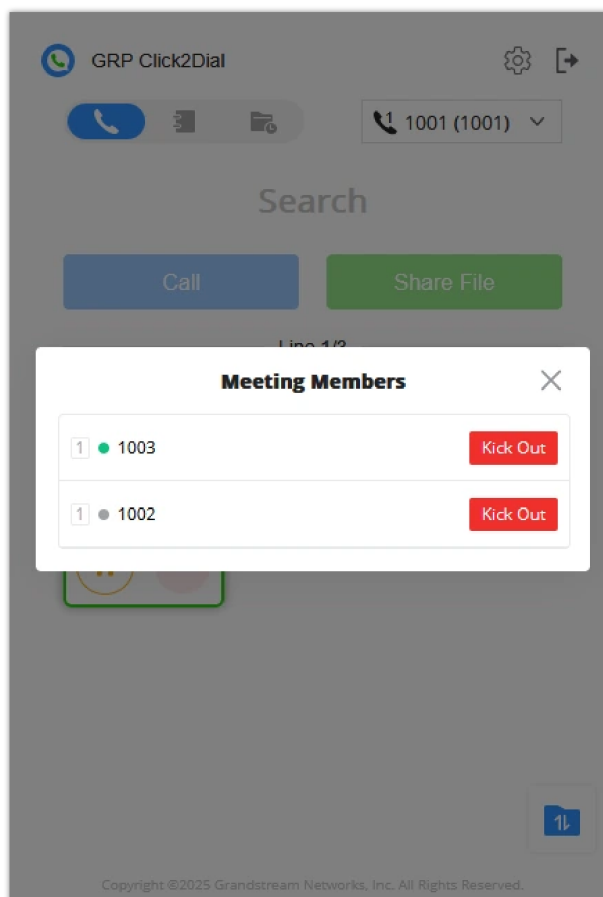
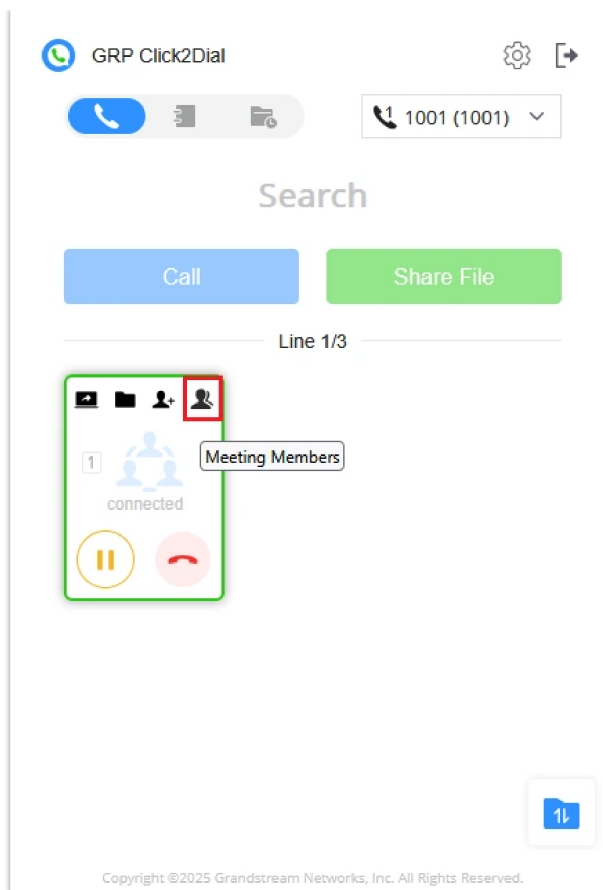
- While in call, click on the invite icon shown below.



- Enter the target extension and select **"Dial and Invite"**.



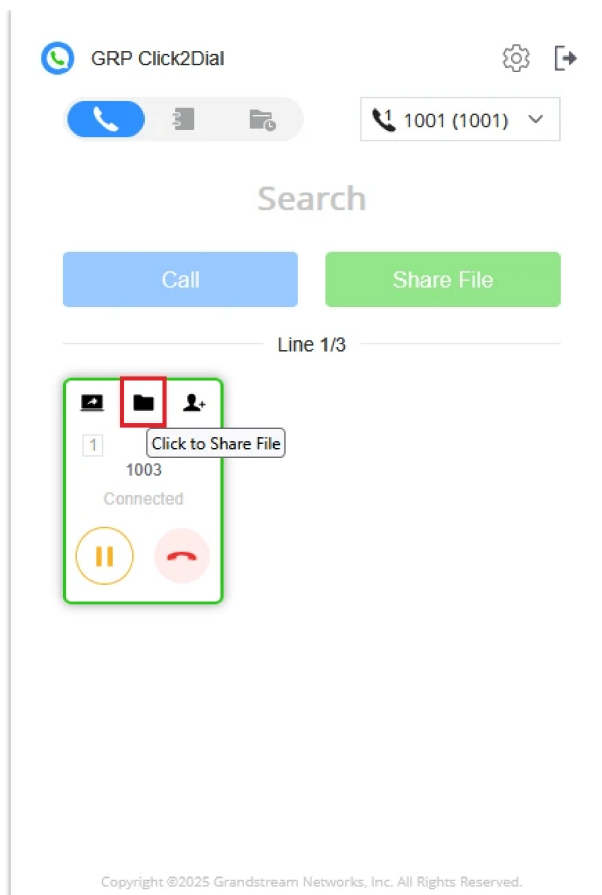
- After establishing the conference, press on **"Meeting Members"** to view all participants and manage attendance by removing members as needed.



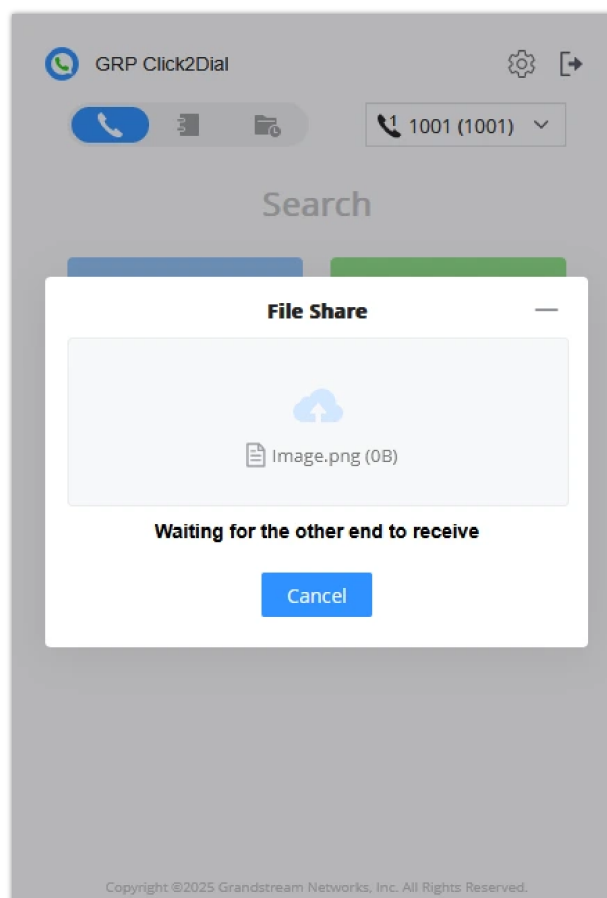
File Sharing

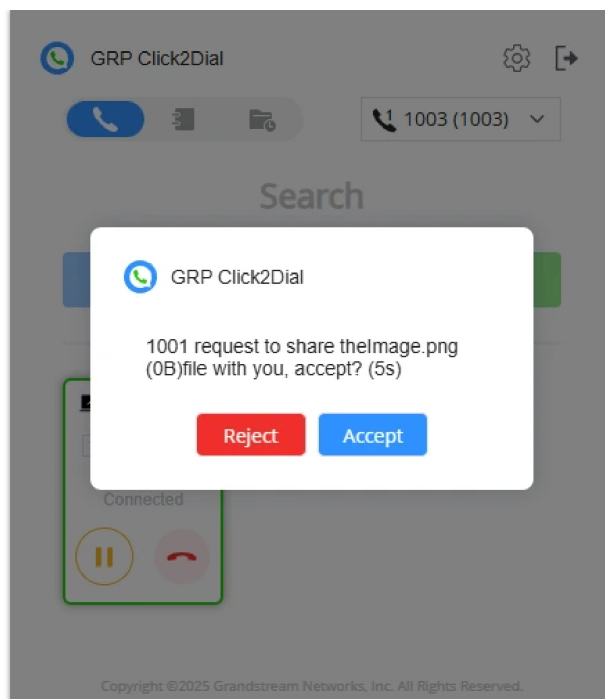
The Click2Dial extension enables seamless file transfer during calls which can be performed by following the steps below:

- During an active call, press the **"Share File"** button.

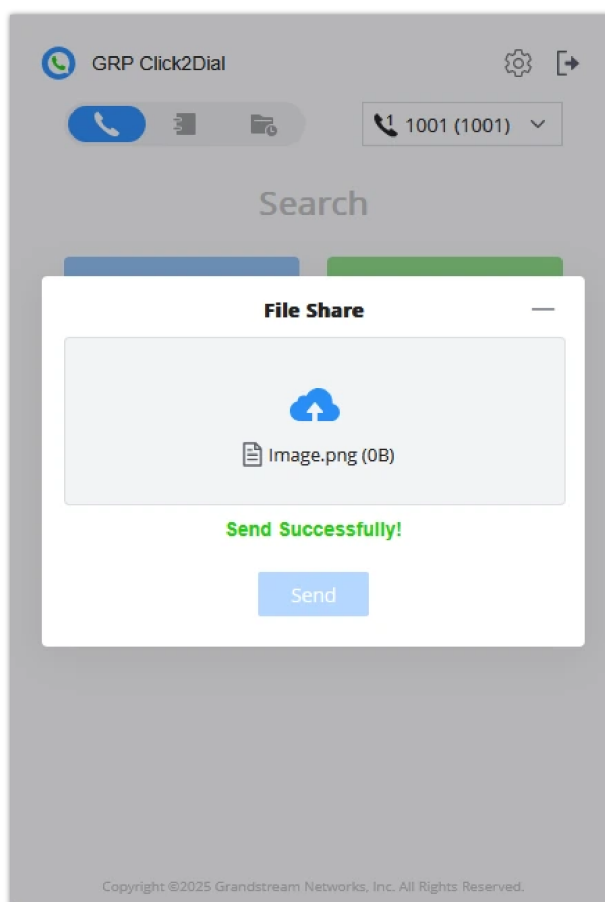


- After selecting your file, the recipient will be prompted to **accept** or **decline** the transfer. The file will only be sent upon their confirmation.





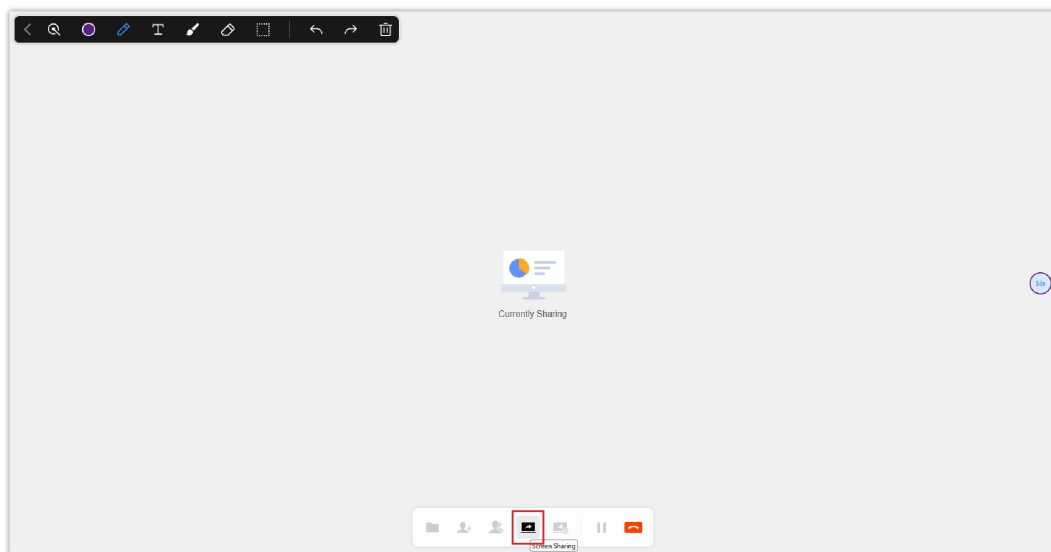
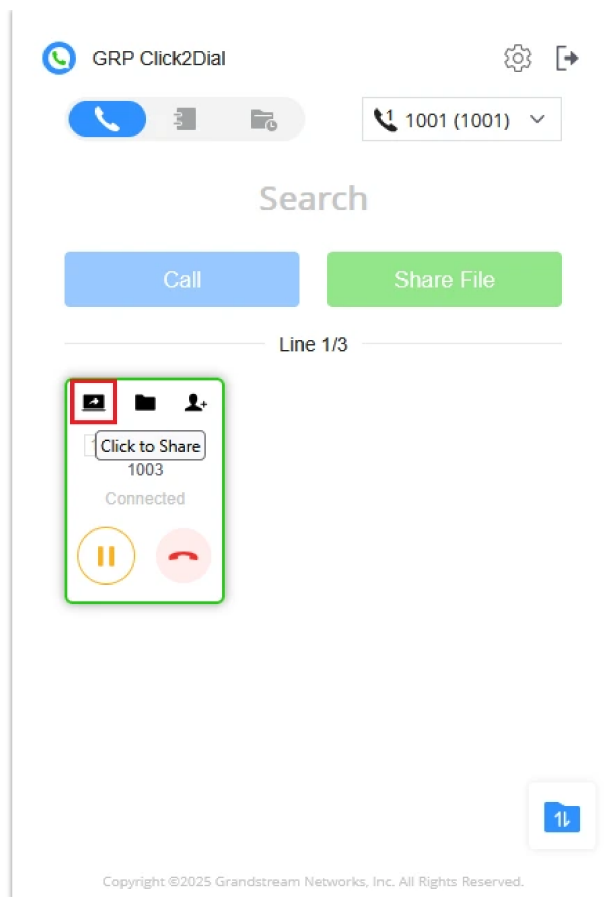
- Once the recipient approves the transfer, the sender will be notified that the file has been delivered.



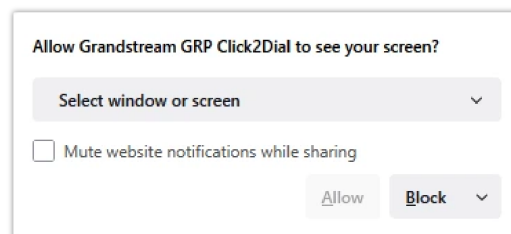
Screen Sharing

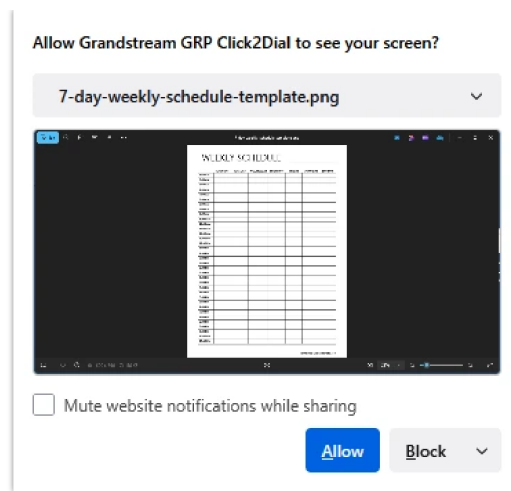
Screen sharing can be initiated during active calls to enable visual collaboration. The feature is designed to support live presentation of a specific window or screen.

- The **“Share Screen”** option is selected from the interface during a call.

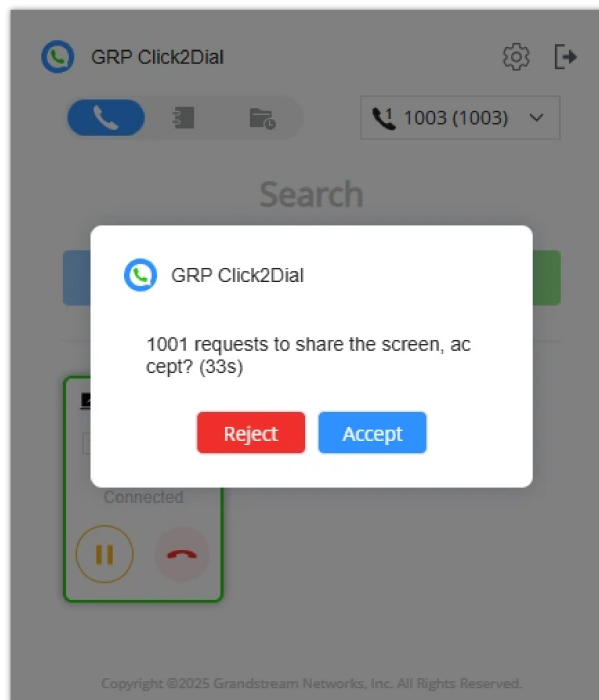


- Once the screen sharing button is selected, a sharing mode is chosen from the available options. (Window, Screen)

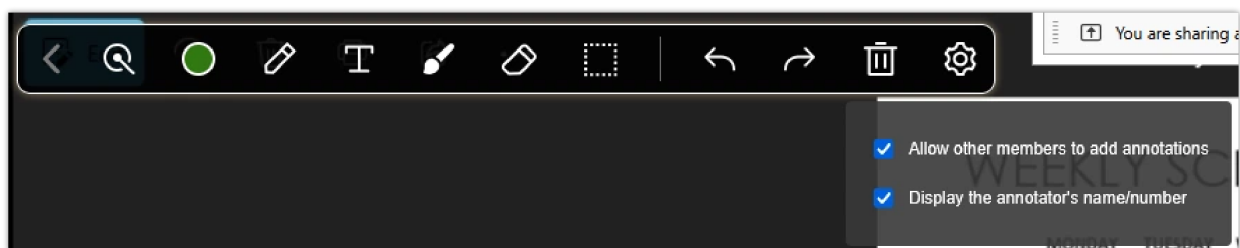




- The recipient is prompted to accept or decline the screen sharing invitation.



- During the sharing session, participants can use the provided tools to add annotations to the shared content. The presenter has the option to enable or restrict annotation permissions for other members, as well as choose whether to display the annotator's name or identifier.



Supported Devices

Device Name	Click2Dial Support	Share Features Support
GRP2601	1.0.5.25 or higher	1.0.7.10 or higher
GRP2601W	1.0.5.25 or higher	1.0.7.10 or higher
GRP2601P	1.0.5.25 or higher	1.0.7.10 or higher

GRP2602	1.0.5.25 or higher	1.0.7.10 or higher
GRP2602W	1.0.5.25 or higher	1.0.7.10 or higher
GRP2602G	1.0.5.25 or higher	1.0.7.10 or higher
GRP2602P	1.0.5.25 or higher	1.0.7.10 or higher
GRP2603	1.0.5.25 or higher	1.0.7.10 or higher
GRP2603P	1.0.5.25 or higher	1.0.7.10 or higher
GRP2604	1.0.5.25 or higher	1.0.7.10 or higher
GRP2604P	1.0.5.25 or higher	1.0.7.10 or higher

Click2Dial Supported