

Grandstream Networks, Inc.

Account Sharing Guide



FEATURE DESCRIPTION

This article serves as an Account Sharing Guide for the GRP260x / GHP6xx / WP8x6 series, a feature that allows multiple devices within the same group to share a single account for making and receiving calls. One device takes on the role of the host handling SIP registration while the rest of the devices are configured as guests and are able to make and receive calls through the host device's registered SIP account without needing to register an account on an IP PBX.

CONFIGURATION

Host Device Configuration

1. Obtain the phone's IP address:
 - **GRP260x**: Via the LCD screen, navigate to **Menu** → **Status** → **Network Status**.
 - **GHP6xx**: Dial ****47#** and wait for the IVR to announce the IP address of the phone (for the **GHP63xx**, you can display the IP address by long-pressing **HOLD + 0**).
 - **WP8x6**: Via the LCD screen, navigate to **Menu** → **Status** → **Network Status** (for the **WP856**, access **GS Settings** → **Device information** → **Network status**).
2. Enter the IP address in the browser's address bar to access the Web UI.
3. Log in using the Admin credentials. In the case of a first-time login or if the device has been reset, use the default credentials:
 - Username: admin.
 - Password: a randomly generated string that is printed on a label in the battery compartment, bottom, or back of the device.
4. Once logged in, access **Application** → **Account Sharing**.
5. Under **General/Basic Settings**:
 - Enable Account Sharing.
 - Select the Role "Host Device".
 - Set the Group Name and Password.
 - Set SIP Server Port (0 indicates a random port, ranging from 1 to 65535).
6. Under **Account Settings**, set the SIP account that will be shared with the group.
7. To synchronize ringing across the devices in the group, enable **Sync Ringing In Group** and select the Ringtone (if possible) under **Ringtone Settings**.

Note:

When an incoming call is received by the host device, all devices in the group will ring simultaneously. Once one device answers the call, the other devices will stop ringing.

8. **Save and Apply** the configuration.
9. The guest devices will be listed under **Discovered Guest Device List** once they are configured.

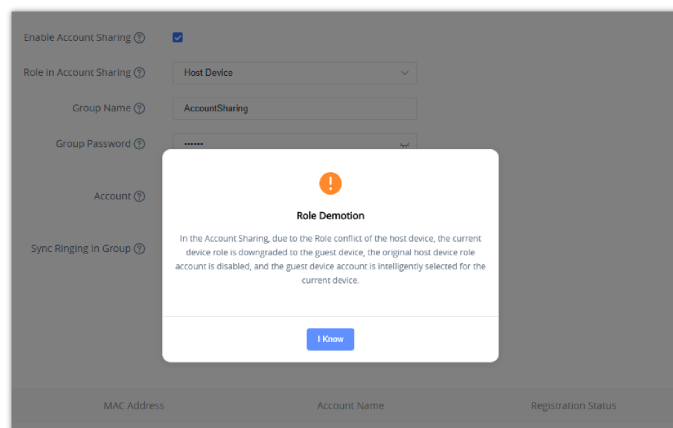
Note:

The Host Device can locate a Guest Device by clicking the "Locate" icon of the target device under **Discovered Guest Device List**.

GRP2602 Host Account Sharing Page

Important:

- A Host Device can have up to 10 guests. A Guest Device can belong to one Account Sharing Group.
- A device can be configured as either a Host or a Guest, but not at the same time.
- When there are multiple devices configured as Host Devices within the same group, one Host Device will be selected automatically, and the remaining master devices will be downgraded to Guest Devices.



Role Demotion Pop up

Guest Device Configuration

1. Obtain the phone's IP address, log into the Web UI and access the Account Sharing page (refer to the previous section).
2. Under **General/Basic Settings**:
 - Enable Account Sharing.
 - Select the Role "Guest Device".
 - Enter the Group Name and Password configured on the host device.
3. Under **Account Settings**, set the SIP account of the guest device that will share the SIP account of the host device.
4. **Save and Apply** the configuration.

5. The host device will be displayed under **Discovered Host Device List**.

Note:

Guest Devices can call the Host Device by dialing the code ****00#**, making it easy to locate the master among multiple devices. Using the **Web UI**, the Guest Devices can locate the Host Device by clicking the **"Locate"** icon under **Discovered Host Device List**.

Account Sharing

Basic Settings

Enable Account Sharing ?

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Role in Account Sharing ?

Guest Device

Group Name ?

AccountSharing

Group Password ?

Account Settings

Account ?

Account 1

Account Name ?

Guest

Save

Save and Apply

Reset

GHP611W Guest Account Sharing Page

Notes:

- Different phone models can belong to the same Account Sharing Group as long as they support the Account Sharing feature.
- Account Sharing supports the following call features: Call Forwarding, Conference, Auto Answer, Call Waiting, Anonymous Call, Reject Anonymous Calls, Redial, Callback, Direct IP Call, and Voicemail.

SUPPORTED MODELS

Device Series	Device Model	Firmware Support
GRP260x	GRP2601(P/W)	1.0.1.18+
	GRP2602(P/W/G)	
	GRP2603(P)	
	GRP2604 (P)	
GHP6xx	GHP610 (W)	1.0.1.49+
	GHP611 (W)	
	GHP620 (W)	
	GHP621 (W)	

	GHP630 (W)	1.0.1.13+
	GHP631 (W)	
WP8x6	WP816	1.0.1.9+
	WP826	
	WP836	
	WP856	