

Grandstream Networks, Inc.

**GHP61X/W –
Quick Installation Guide**



GHP61X/W – Quick Installation Guide

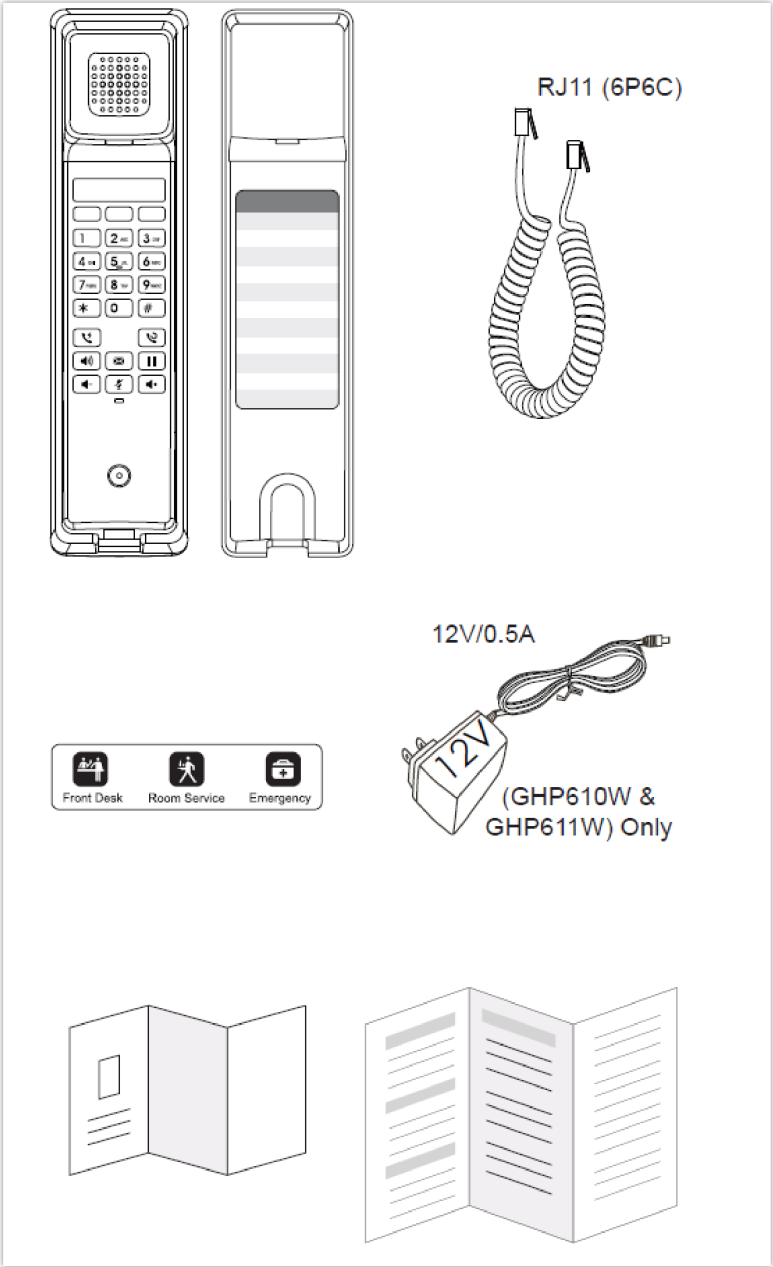
OVERVIEW

The GHP61X series is a compact IP phone featuring an HD handset speaker, support for 2 SIP accounts/lines, 3 programmable keys, and 10 speed-dial keys. The GHP610W and GHP611W models with hardware versions below 5.0 support dual-band Wi-Fi, while hardware versions 5.0 and above support dual-band Wi-Fi 6 (2.4 GHz, 5 GHz). The series also supports 3-way voice conferencing, the full-band Opus voice codec, and an advanced jitter-resilience algorithm that tolerates up to 30% packet loss without affecting voice quality. It is fully supported by the Grandstream Device Management System (GDMS), which provides a centralized platform for configuration, provisioning, management, and monitoring of Grandstream endpoints. The GHP61X can be installed on a desktop or wall-mounted and is powered via PoE on all models with hardware version 5.0 and above (GHP610W, GHP611W, GHP610, and GHP611), while hardware versions below 5.0 of the GHP610W and GHP611W are powered by a power adapter. The series is also compatible with the GDS37xx door control system, and its elegant, space-saving design makes it ideal for hotels, hospitals, apartments, dormitories, and similar environments.

Precautions:

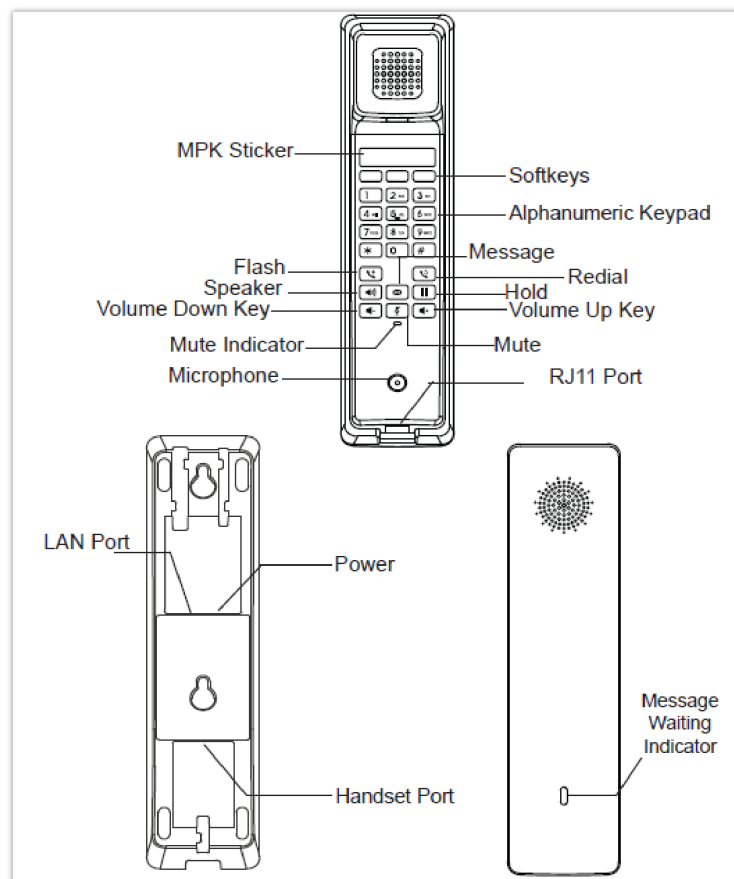
- Please DO NOT power cycle the GHP610/W and GHP611/W during system bootup or firmware upgrade. You may corrupt firmware image files and cause the unit to malfunction.
- Use only the power adapter included in the GHP610W/GHP611W package. Using an alternative non-qualified power adapter may damage the unit.

PACKAGE CONTENT



GHP61X Package Content

GHP610/W & GHP611/W DESCRIPTION



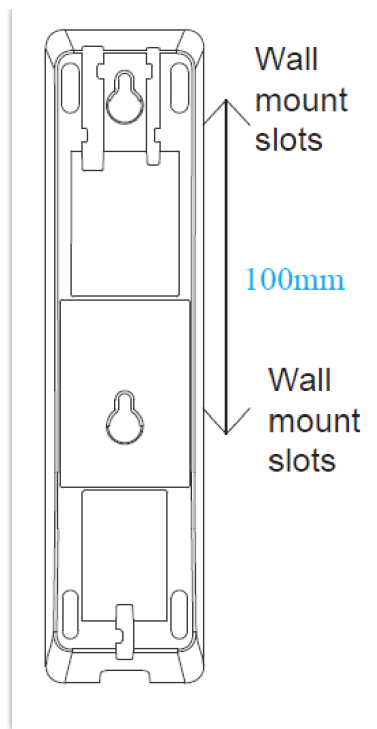
GHP61X FrontBack Panel of the Handset and the Base

Note

The LED for the message waiting indicator will flash in green when there is a message waiting.

WALL MOUNT

1. On the wall where the GHP610/W & GHP611/W will be mounted, mark two dots with 100mm distance in between vertically.
2. Using a drill, make a hole on each marked dot. Put a plastic expansion bolt and screw (not provided) into each hole. Leave enough space on the screws to mount the GHP610/W & GHP611/W.
3. Mount the GHP610/W & GHP611/W on the screws using its "Wall Mount Slots".



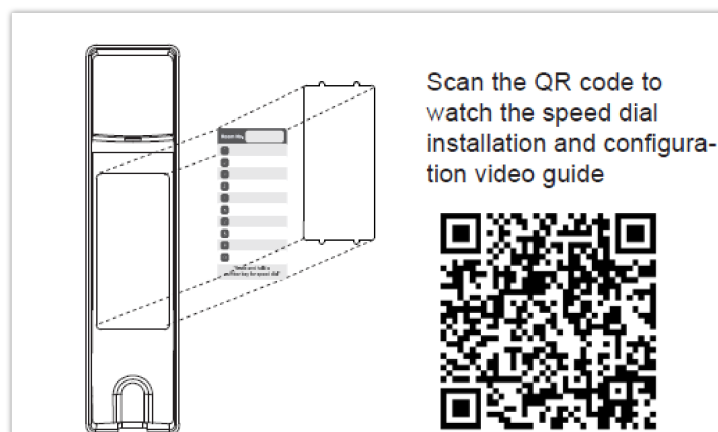
GHP61X Wall Mount

INSTALLING SPEED DIAL LABEL

1. Handwrite or print the names on the dedicated space on the paper label.
2. Place the paper label in the groove of the phone.
3. Bend the plastic film so that the protruding points on the left and right sides can snap into the grooves.

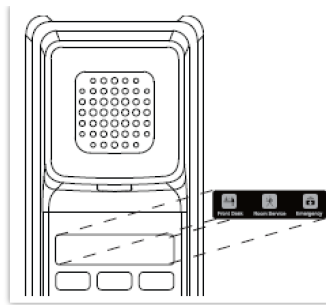
Note

To remove the film, use a nail or thin card to move the slit on one side of the film to bend it and then take it out.



INSTALLING MPK LABEL

1. Remove the MAC address sticker from the front of the handset.
2. Remove the release paper from the back of the MPK label.
3. Stick the MPK label on the indicated area. Please refer to the illustration on the left.



CONNECTING THE PHONE

To set up the phone, follow the steps below:

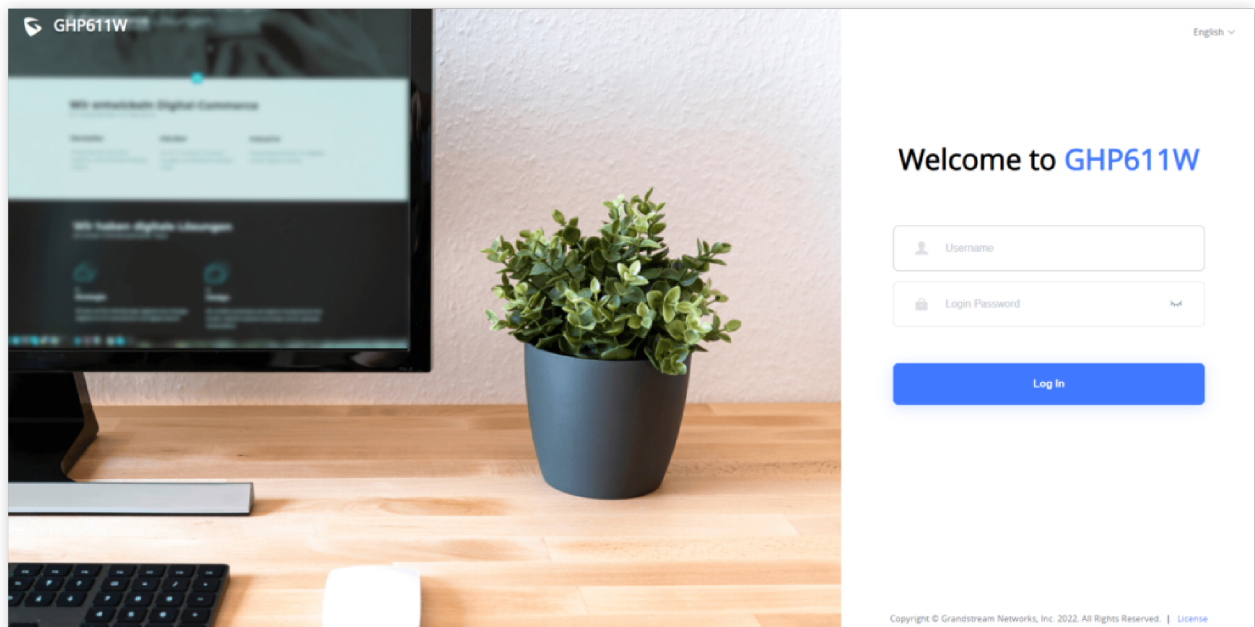
1. Plug the phone cord into the handset RJ11 port and then connect it to the base.
2. Connect the LAN port of the phone to the RJ45 socket of a hub/switch or a router (LAN side of the router) using the Ethernet cable. This step can be skipped if using GHP610W & GHP611W with Wi-Fi.
3. Power up the phone:
 - **For GHP610W & GHP611W HW below version 5.0 :** Connect the 12V DC output plug to the power jack on the phone; plug the power adapter into an electrical outlet.
 - **For GHP610 & GHP611 & GHP610W & GHP611W HW above version 5.0 :** A PoE switch must be used in step 2.

Note

The GHP610W/GHP611W is preconfigured to connect to a default SSID named "**wp_master**" with password (WPA/WPA2 PSK) "**wp!987@dmin**". Users can also modify these settings from the phone's web UI.

PHONE CONFIGURATION

1. Ensure your phone is powered up and connected to the Internet.
2. Locate the MAC address on the bottom of the device or on the package.
3. From a computer connected to the same network as the GHP61X, type in the following address using the GHP61X's MAC address on your browser: <https://MAC.local>
Example: <https://c074adffffff.local>
Note: The user can also dial ****47#** and the current IP address will be announced by the IVR.
4. Enter the admin username and password to access the configuration menu. (The factory default username is "admin" and the default random password can be found on the sticker at the back of the unit).



Refer to online documents and FAQ for more detailed information: <https://www.grandstream.com/our-products>



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ES	FR	HR	IT	CY	LV	LT	LU	CH
HU	MT	NL	AT	PL	PT	RO	SI	TR
SK	FI	SE	NO	IS	UK	UK(NI)		

In the UK and EU member states, operation of 5150-5350 MHz is restricted to indoor use only.



For Certification, Warranty, and RMA information, please visit www.grandstream.com

Need Support?

Can't find the answer you're looking for? Don't worry we're here to help!

[CONTACT SUPPORT](#)