Grandstream Networks, Inc.

GRP2602LP/LG - Quick Installation Guide

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Introduction

The GRP2602LP/LG is part of the GRP Carrier-Grade IP Phone series, introducing 2-line Essential IP Phones designed with zero-touch provisioning for mass deployment and easy management.

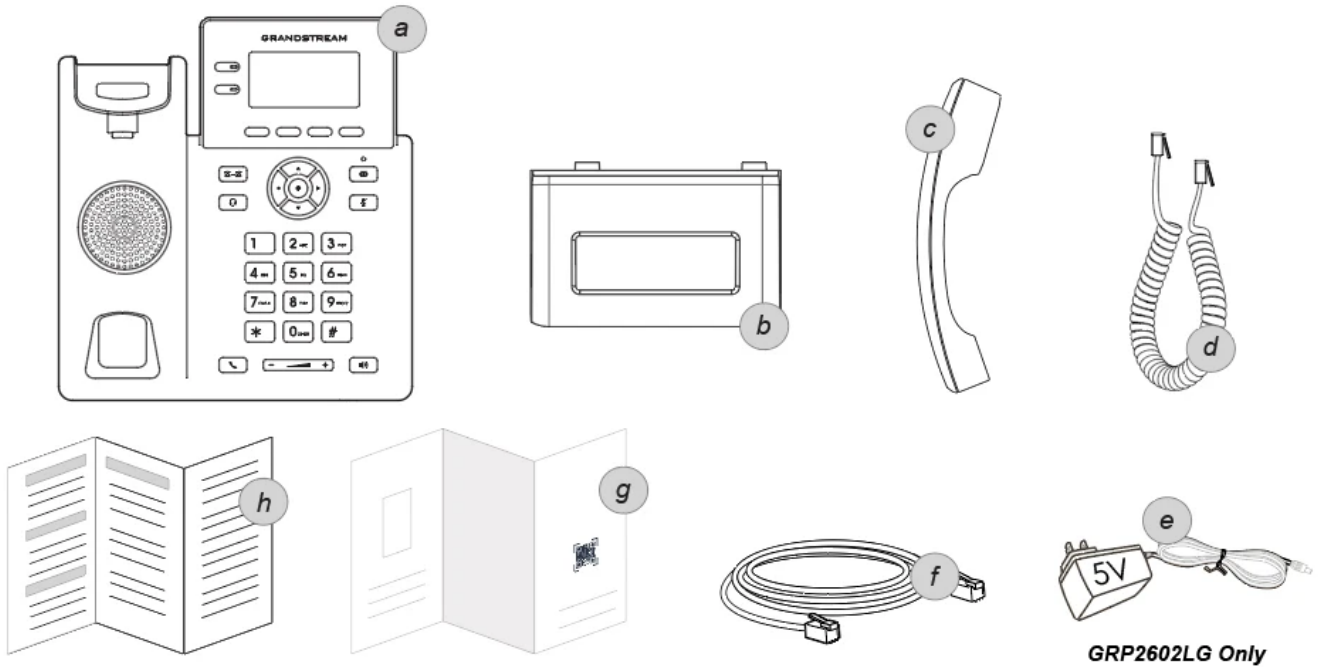
Featuring a sleek design, these models deliver a powerful suite of next-generation capabilities, including 5-way audio conferencing to boost productivity, full HD audio on both the speaker and handset for exceptional voice clarity, enterprise-grade security, and EHS compatibility for headsets from Plantronics, Jabra, Sennheiser, and more.

To accommodate different deployment requirements, the GRP2602LP includes integrated PoE and a 10/100 Mbps Ethernet port, while the GRP2602LG provides a 10/100/1000 Mbps Gigabit Ethernet port.

The phones are supported by Grandstream's Device Management System (GDMS), which offers a unified cloud interface for centralized management, remote provisioning, monitoring, and troubleshooting. Engineered for on-site and remote workers, these phones provide easy-to-use and highly deployable voice endpoints for enterprises, service providers, and large-scale deployments.

- Please DO NOT power cycle the GRP2602LP/LG during system boot up or firmware upgrade. You may corrupt firmware images and cause the unit to malfunction.
- Use only the power adapter included in the GRP2602LG package. Using an alternative non-qualified power adapter may possibly damage the unit.

Package Content



GRP2602LP/LG Package Content

a	1 x 2-Line Essential Lite IP Phone

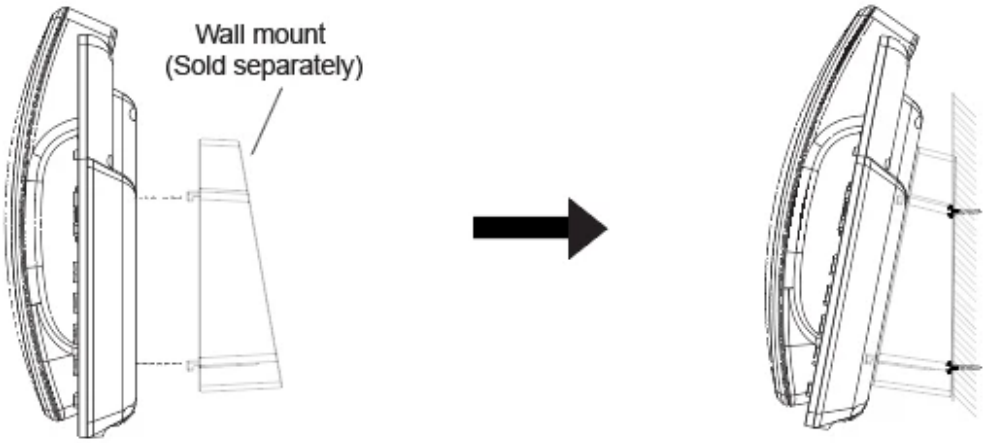
b	1 x Base Stand
c	1 x Handset
d	1 x Handset Cord
e	1 x Universal Power Supply (GRP2602LG only)
f	1 x Network Cable
g	1 x Quick installation Guide
h	1 x Regulatory Paper

GRP2602LP/LG Package Content Description

Installing the Phone

Installing the Phone Using the Wall Mount

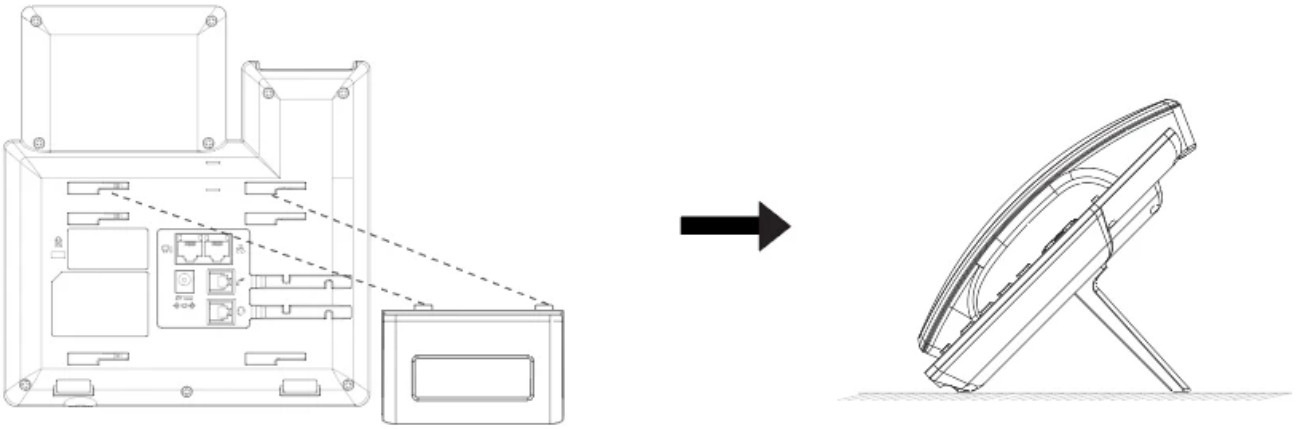
1. Attach the wall mount spacers to the slot for wall mount spacers on the back of the phone.
2. Attach the phone to the wall via the wall mount hole.
3. Pull out the tab from the handset cradle.
4. Rotate the tab and plug it back into the slot with the extension up to hold the handset while the phone is mounted on the wall.



GRP2602LP/LG - Wall Mount

Installing the Phone Using the Base Mount

For installing the phone on the table with the phone stand, attach the phone stand to the bottom of the phone where there is a slot for the phone stand. (Upper half, bottom part).



GRP2602LP/LG - Base Mount

Connecting the Phone

To set up the GRP2602LP/LG, follow the steps below:

1. Connect the handset to the phone using the provided handset cord.
2. Connect the 5V DC power adapter to the phone and plug it into an electrical outlet. This step can be skipped if the GRP2602LP is powered through a PoE network connection.
3. Connect the phone to the network by connecting the LAN port to the RJ-45 port of a hub, switch, or router using an Ethernet cable. (The GRP2602LP supports 10/100 Mbps Ethernet with auto-negotiation and PoE, while the GRP2602LG supports 10/100/1000 Mbps Ethernet with auto-negotiation.)
4. Wait for the phone to complete the boot process. The phone may perform provisioning or a firmware upgrade during startup. Allow the process to complete before proceeding. The date and time will be displayed once the phone is ready.
5. Network settings can be configured using DHCP or a static IP address through the keypad menu or the embedded web interface.

Accessing the GRP2602LP/LG Web UI

Configure the GRP2602LP/LG using a Web Browser

To configure the GRP2602LP/LG via the Web UI, follow the steps below:

1. Ensure the phone is powered on and connected to the network.
2. Press the **Up** navigation key to display the phone's IP address.
3. Enter the phone's IP address into a web browser on a PC connected to the same network.
4. Log in using the administrator credentials to access the web configuration interface. The default username is admin, and the default random password can be found on the sticker located on the back of the unit.



GRP2602LP - Login Page

Configure the GRP2602LP/LG using the Keypad

To configure the GRP2602LP/LG via the keypad, follow the steps below:

1. Ensure the phone is idle.
2. Press the **Menu** key to access the phone's configuration menu and use the available menu options to configure the phone's settings as required.
3. Contact your ITSP for any additional settings needed to complete the configuration and access the online documentation available at Grandstream's website.

Refer to online documents and FAQ for more detailed information:

https://www.grandstream.com/our-products

The GRP2602LP/LG series is not pre-configured to support or carry emergency calls to any type of hospital, law enforcement agency, medical care unit ("Emergency Service(s)") or any other kind of Emergency Service. You must make additional arrangements to access Emergency Services. It is Your responsibility to purchase SIP-compliant Internet telephone service, properly configure the GRP2602LP/LG to use that service, and periodically test your configuration to confirm that it works as You expect. If You do not do so, it is Your responsibility to purchase traditional wireless or landline telephone services to access Emergency Services.

GRANDSTREAM DOES NOT PROVIDE CONNECTIONS TO EMERGENCY SERVICES VIA THE GRP2602LP/LG. NEITHER GRANDSTREAM NOR ITS OFFICERS, EMPLOYEES OR AFFILIATES MAY BE HELD LIABLE FOR ANY CLAIM, DAMAGE, OR LOSS, AND YOU HEREBY WAIVE ANY AND ALL SUCH CLAIMS OR CAUSES OF ACTION ARISING FROM OR RELATING TO YOUR INABILITY TO USE THE GRP2611G TO CONTACT EMERGENCY SERVICES, AND YOUR FAILURE TO MAKE ADDITIONAL ARRANGEMENTS TO ACCESS EMERGENCY SERVICES IN ACCORDANCE WITH THE IMMEDIATELY PRECEDING PARAGRAPH.

For Certification, Warranty, and RMA information,

please visit: https://www.grandstream.com/support/warranty